



Unusual or Excessive Burden

Am I eligible?



You may qualify for the Choice Program if you have a medical condition, confirmed by a VA medical provider, that impacts your ability to travel. Some of these conditions include vision problems, limited mobility, and reduced focus or mental sharpness.

Care not available at your local VA clinic?

You can now access local care instead of traveling to Wilmington or Philadelphia when the VA cannot schedule you an appointment within 30 days or for Unusual or Excessive Burden.

How do I know if I qualify for care near my home?

1

Talk with your VA provider and let them know you want to be seen in the community.



Your VA provider can enter a consult for the Choice Program

2

Eligibility can be based on the nature, simplicity, or frequency of care needed. This may include instances when your VA medical provider confirms that you require an attendant to accompany you to medical appointments either because of medical condition or type of procedure needed. Some examples of this are: outpatient physical therapy, certain IV (parenteral infusions), upper and/or lower extremity joint or soft tissue (trigger point) injections, optometry care such as a glaucoma screening or a diabetic retinal exam, hearing evaluation and allergy shots.

3

If your VA provider agrees that you have a travel burden, a consult will be entered for you to be seen in the community. If the Choice program cannot schedule you within 72 hours, call us back and we will do it for you using local provider agreements.